

CANCELLATION & REFUND POLICY REN XUE RETREAT, GERMANY 2025

If you need to cancel your retreat registration, please do so early. Late cancellations may make it difficult to give someone else the opportunity to attend. Once you have paid any portion of the retreat fee, administrative and possibly cancellation fees will apply, depending on the cancellation date.

If you cancel your reservation:

- before Friday 2nd May 2025 at midnight CEST, we will refund all fees paid minus applicable administrative and payment gateway charges.
- after Friday 2nd May 2025 at midnight CEST we will refund 20% of all fees paid. This amount is subject to the venues cancellation policy plus applicable administrative and payment gateway charges.

Refunds will be paid within 30 days of receiving a cancellation notice.

PLEASE NOTE THAT:

- Anyone leaving the retreat early for anything other than a qualified emergency (medical emergency or a death in the family) will not receive any refund.
- If someone leaves early due to a qualified emergency (medical emergency or a death in the family), we will refund the days that are not attended proportionately for the retreat teachings minus administrative and payment gateway charges. Hotel costs for food and accommodation are non-refundable.

REN XUE Europe reserves the right at any time to require that a participant leave the retreat if it is determined that the participant's

behaviour is either excessively disruptive or dangerous to self or others. In this case, all retreat fees are non-refundable.

Cancellation by REN XUE Europe

In the event that REN XUE Europe is required to cancel the retreat due to any unforeseen reasons, we will notify you as soon as possible and will refund the full fee amount paid - minus any administrative fees incurred.

By completing registration for this event, you are accepting the terms and conditions laid out in the [Informed Consent Agreement](#), and the [Health & Safety Guidelines](#) and this **Cancellation and Refund** policy voluntarily and recognize that acceptance of these terms serves as release of all liability.